OFFICE MEMORANDUM

Subject: Emergency treatment in CGHS empanelled Hospitals.

The extant instructions under CGHS provide that under emergency conditions, a CGHS beneficiary can get admission in any CGHS empanelled Hospital without any prior permission. It has, however, been brought to the notice that the Hospitals deny admission or insist on referral memo from CGHS Wellness Centre even in emergency conditions.

2. In accordance with the Memorandum of Agreement between the CGHS empanelled Hospital and the Government of India, refusal to provide treatment to bonafide CGHS beneficiaries in emergency cases and other eligible categories of beneficiaries on credit basis, without valid ground, would attract disqualification for continuation of empanelment.

3. It is, therefore, reiterated that in emergency the empanelled hospitals will not refuse admission or demand an advance payment from the CGHS beneficiary or his family member and will provide credit facilities to the patient.

(Rajeev Attri)
Under Secretary to the Govt. of India
(Tel: 011 - 2306 1883)

To

1) All Ministries/Departments, Government of India
2) PPS to Secretary (H&FW)/Secretary (AYUSH)/Secretary (HR)/ Ministry of Health & Family Welfare
3) PPS to DGHS/MD (CGHS)/AS&FA/AS&MD, NRHM/AS(H), MoHFW, New Delhi
4) Director, CGHS, Nirman Bhawan, New Delhi
7) All Addl. Directors/Joint Directors of CGHS cities outside Delhi
8) Rajya Sabha/Lok Sabha Secretariat, New Delhi
9) Registrar, Supreme Court of India, New Delhi
10) U.P.S.C. Dholpur House, New Delhi
12) Hospital Empanelment Cell, CGHS, MoHFW, Nirman Bhawan, New Delhi – for circulating the same to all the empaneled Hospitals/ diagnostic centres
13) Integrated Finance Division, MoHFW, Nirman Bhawan, New Delhi
14) Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi
15) Shri Shiv Gopal Mishra, Secretary, Staff Side, 13-D, Ferozshah Road, New Delhi
16) All Staff Side Members of National Council (JC)
17) ED(H)/Planning, Railway Board, Ministry of Railways, Rail Bhawan, Rafi Marg, New Delhi – 110001
18) Central Organisation, ECHS, Department of Ex-Servicemen Welfare, Ministry of Defence, New Delhi
19) Chairman, Employees State Insurance Corporation, Ministry of Labour & Employment, Panchdeep Bhawan, C.I.G. Marg, New Delhi-110002
20) UTI-ITSL, 153/1, First Floor, Old Madras Road, Ulsoor, Bengaluru-560008.
21) Sr. Technical Director, NIC, MoHFW, Nirman Bhawan, New Delhi with the request to upload this OM on the Ministry’s website under the link of CS (MA) Rules – OMs and Circulars
22) Hindi Section, MoHFW, Nirman Bhawan, New Delhi for providing Hindi version of this OM.
23) Guard file.